

# Communicating evaluations

Putting audiences at the heart of your communications

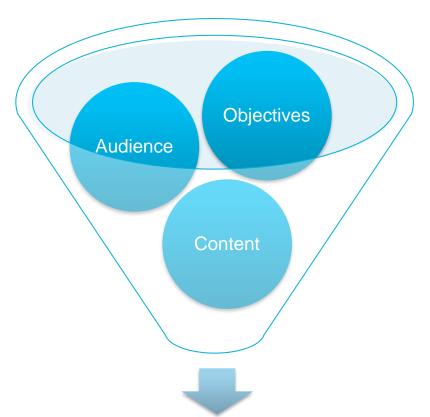
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#### Taking a strategic approach





Effective communications

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### Why do we communicate evaluations?



- Influence decision making or practice
- Strengthen understanding
- Raise profiles
- Increase transparency

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## The benefits of focussing on audience



- Drives better quality, not quantity, of engagement
- Understand existing and new audiences
- Communicate relevant, timely, simple messages of value
- Supports a long-term perspective
- Build relationships based on trust and credibility, so that audiences seek our help
- Avoid audiences who are not interested in our work

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#### Tools: Identifying audiences



### Create a long list

- Influence
- Knowledge
- Expertise
- Control
- Relevant

#### Analyse and prioritise

- Power
- Importance
- Interest
- Function
- Similarities

#### Share and review

- Overview
- Resources
- Relationships
- Gaps
- Engage

#### In your audiences shoes



Are they decision-makers?

Are they experts or learners?

Are they well connected?

Where do they find their information?

Are they time-rich or time-poor?

Are they digitally savvy?

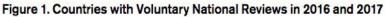


ICYMI: One year after the #SDGs came into effect, has there been a shift from vision to creating political change? iled.org/sdgs-adopted-f...









#### Effective evaluation for the Sustainable Development Goals

Evaluation processes will play a key role in national and global review systems for the Sustainable Development Goals. IIED and EVALSDGs are publishing a series of briefings about evaluation designed to help promote effective conduct and use of evaluation in SDGs

Events: international implementation, follow-up and review.
adaptation conference exchange

17 1

International conferences on comm (CBA) enable practitioners, governance developments and best practice.



September 2015: on the eve of the United Nations summit to agree the 2030 Agenda, a film introducing the 17 Sustainable Development Goals is projected onto the UN neadquarters building (Photo: UN Photo/Cia Pak)



### 5 steps to building strategic communications



- 1. Create communication plans early in the project lifecycle
- Identify the audiences who will be using your findings
- 3. Consider the data and information the audiences most want to know
- 4. Plan to use multiple modes or techniques to communicate your content with audiences
- 5. Evaluate the impact of your communications

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